

Be prepared when
calling 9-1-1!

The 9-1-1 Dispatcher will
ask for your location.

Please try and describe
anyone involved in the
emergency.

If a car is involved in
the emergency, try to
remember the color and
type of car.

Don't hang up until told
to do so!



NEVER practice dialing
9-1-1 on a real phone!



Calling 9-1-1 as a
joke is never
funny!



Citrus Heights
Police Department

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Kids,
when
should you
use 911?



When you need help from a
FIREMAN, or a
POLICEMAN,
or when someone is *really*
hurt or *really* sick and
needs an
AMBULANCE!



What is 9-1-1?

9-1-1 is the number to call to get help in a police, fire or medical emergency. 9-1-1 is for emergencies when people are in danger. A 9-1-1 call is sent over special phone lines to the emergency agency (police or fire) for the city or area you are calling from. Trained dispatchers then send the emergency help you need.



When should I call 9-1-1?

1. 9-1-1 is for "people" emergencies, or when people are in danger.
2. It should never be used as a joke or prank.
3. You should call 9-1-1 when there is a serious "people" emergency and there is a REAL need for any of the following:
 - There is a crime and you need the **POLICE**.
 - There is a fire and you need **FIREFIGHTERS**.
 - Someone is seriously injured or unconscious and you need an **AMBULANCE**.



How do I dial 9-1-1?

1. Stay calm.
2. Make sure you know the exact location and address of the emergency.
3. Pick up the receiver and wait for the dial tone or turn on the cell phone.
4. Dial or press "9", then "1" and then "1" again.
5. Wait for the ring and the 9-1-1 Dispatcher will answer and ask about your emergency.

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