CITRUS HEIGHTS RESIDENT RESOURCES

ANIMAL SERVICES
(916) 725-PETS (7387)
AnimalServices@CitrusHeights.net

- All animal-related questions
- Animals – Barking dogs
- Animals – Dangerous
- Animals – Dead
- Animals – Licensing
- Animals – Loose
- Animals – Lost or found
- Chicken-related questions

GENERAL SERVICES DEPARTMENT
(916) 727-4770
ServiceRequestGSD@CitrusHeights.net

- Basketball hoops in public right of way
- Neighborhood clean-up service (bulky trash collection)
- City construction projects
- Drainage: creeks and storm drain system concerns
- Fallen or downed trees
- FEMA flood plain certificate (insurance)
- Garbage, organics, and recycling service
- Graffiti on public property
- Hazardous materials in the roadways or in the creeks
- Illegal dumping of trash on roadway
- Neighborhood traffic safety concerns
- Manhole covers missing/damaged
- Permits: parade, block party, dumpster/storage PODS in the street
- Potholes/sinkholes
- Abandoned shopping carts
- Street lights broken/burned out
- Traffic signal and crosswalk malfunction

CODE ENFORCEMENT
(916) 725-2845
ServiceRequestCode@CitrusHeights.net

- Abandoned vehicles (on private property)
- Abandoned/dangerous buildings
- ADA (disability accommodation)
- Animal manure
- Boarded buildings
- Commercial vehicles (residential neighborhood)
- Deteriorated fences
- Graffiti, private property
- Housing violations
- Major auto repairs at residential property
- Overflowing commercial dumpster
- Overgrown weeds/neglected landscaping
- Rats/vermin
- Sign violations - business
- Trash - strewn on private property
- Vehicles on private property
- Zoning (e.g. illegal fences)

POLICE DEPARTMENT
(CALL 9-1-1 FOR EMERGENCIES)
(916) 727-5500
CitrusHeightsPD.net

- Non-emergency crimes
- Car/building alarms
- Disabled car/motorist (in roadway)
- Disorderly conduct
- Illegal camps
- Noise violations
- Parking enforcement
- Police reports
- Project Lifesaver
- Smoking violations

PLANNING DIVISION
Planning@CitrusHeights.net

Accessory Dwelling Unit (ADU) "granny flat/in-law suite"	(916) 727-4740
Animal keeping: Bees, Chickens, etc.	(916) 727-4740
Business License — BusinessLicense@CitrusHeights.net	(916) 727-4907
Development information	(916) 727-4740
Fencing information	(916) 727-4740
Tree preservation/oak trees	(916) 727-4740
Zoning information	(916) 727-4740

BUILDING & SAFETY DIVISION
Building@CitrusHeights.net

Building permits	(916) 727-4760
Building inspections	(916) 727-4750

RENTAL HOUSING INSPECTION PROGRAM
(916) 727-5520 | RHIP@CitrusHeights.net

Health and Safety Standards of Rental Properties

HOUSING & HUMAN SERVICES
Main Housing Line: (916) 727-4830

ISSUE	PHONE
Renter's helpline (Community Link Capital Region, also known as 211 Sacramento, provides telephone counseling and dispute resolution services)	211 or (844) 546-1464 (toll free)
Sacramento Housing & Redevelopment Agency (Housing Choice Voucher Program & Affordable Housing)	(916) 440-1390
Sacramento County Department of Human Assistance (CalFresh, CalWORKS & other assistance)	(800) 560-0976
Sacramento Steps Forward (Continuum of Care Homeless Services & Resources)	(916) 577-9770
First-time home buyer	(916) 727-4830
Housing repair loan program	(916) 727-4830

CITRUS HEIGHTS COMMUNITY CENTER, SENIOR CENTER, AND SYLVAN COMMUNITY CENTER
(916) 727-5400 | CommunityCenter@CitrusHeights.net

Event Space Rental Inquiries/Senior Center Inquiries

ADDITIONAL RESOURCES

ISSUE	UTILITY/SERVICE/BUSINESS	PHONE	EMAIL/WEBSITE
Fire hydrant open/water leaks	Citrus Heights Water District California American Water Sacramento Suburban Water District	(916) 725-6873 (888) 237-1333 (916) 972-7171	Call for emergencies | chwd.org Call for emergencies | amwater.com Call for emergencies | sswd.org
Mobile Home (general questions/permits/inspections)	HCD (CA Dept. of Housing and Community Dev.)	(800) 952-8356	hcd.ca.gov/manufactured-mobile-home/mobile-home-parks/index.shtml
Gas leak	PG&E	911 or (800) 743-5000	Please call
Uncollected trash/recycle - residential	Republic Services	(916) 638-9000	servicerequestgsd@citrusheights.net
County property complaints	Sac County Code Enforcement	(916) 874-6444	saccode@saccounty.net
Nuisances (NOT in Citrus Heights city limits)	Sac County Operator	(916) 875-4311 or 311	311case@saccounty.net
Sewer line broken (sanitary sewer)	Sac County Sewer Maintenance	(916) 875-6730 24 hrs.	Please call
Asbestos	Sac Metro Air Quality Mngmt District	(279) 207-1122	airquality.org
Arson investigation	Sac Metro Fire	(916) 859-4300	metrofire.ca.gov
Power lines down	SMUD	911 or (916) 452-3211	Please call
Tree limbs in electric wires	SMUD	(916) 452-3211	Please call
Electricity outage	SMUD	(916) 452-3211	smud.org/outage
Mosquitoes in stagnant water/abandoned pools	Sacramento-Yolo Mosquito and Vector Control	(800) 429-1022	fightthebite.net
Bus passes	SacRT	(916) 321-2877	connecttransitcard.com
Damaged mail boxes	US Post Office	(800) 275-8777	usps.com