

**ANIMAL SERVICES - POLICE DEPARTMENT**

 916-725-7387 | [AnimalServices@CitrusHeights.net](mailto:AnimalServices@CitrusHeights.net)

Animals-barking dogs

Animals-aggressive

Animals-dead

 Animals-licensing - [citrusheights.net/241/Animal-Services](http://citrusheights.net/241/Animal-Services)

Animals-loose

 Animals-lost or found - [citrusheights.net/241/Animal-Services](http://citrusheights.net/241/Animal-Services)

Chicken related questions

**CODE ENFORCEMENT - POLICE DEPARTMENT**

 916-725-2845 | [ServiceRequestCode@CitrusHeights.net](mailto:ServiceRequestCode@CitrusHeights.net)

Abandoned/dangerous buildings

ADA (disability accommodation)

Animal manure

Boarded buildings

Commercial vehicles (residential neighborhood)

Deteriorated fences

Graffiti, private property

Housing violations

Major auto repairs at residential property

Overflowing dumpster

Overgrown weeds/neglected landscaping

Rats/vermin

Sign violations - business

Trash - strewn on private property

Vehicles on private property

Zoning (e.g. illegal fences)

**RENTAL HOUSING INSPECTION PROGRAM**

 916-727-5520 | [RHIP@CitrusHeights.net](mailto:RHIP@CitrusHeights.net)

Health and Safety Standards of Rental Properties

**PLANNING DIVISION**

 916-727-4740 | [Planning@CitrusHeights.net](mailto:Planning@CitrusHeights.net)

Accessory Dwelling Unit (ADU) "granny flat/in-law suite"

Animal keeping: Bees, Chickens, etc.

Business license: 916-727-4907

Development information

Fencing information

Tree preservation/oak trees

Zoning information

**BUILDING DIVISION**

 916-727-4760 | [Building@CitrusHeights.net](mailto:Building@CitrusHeights.net)

Building permits

Building inspections

**POLICE DEPARTMENT (CALL 9-1-1 FOR EMERGENCIES)**

 916-727-5500 | [ServiceRequestDispatch@CitrusHeights.net](mailto:ServiceRequestDispatch@CitrusHeights.net)

Abandoned vehicles (on public property)

Car/building alarms

Disabled car/motorist

Disorderly conduct

Homeless camps

Noise violations

Parking enforcement

Police reports

Project Lifesaver

Smoking violations

**GENERAL SERVICES DEPT**

 916-727-4770 | [ServiceRequestGSD@CitrusHeights.net](mailto:ServiceRequestGSD@CitrusHeights.net)

Abandoned shopping carts

Basketball hoops, other obstructions in the public right-of-way

City construction &amp; Engineering projects

Dead wildlife in road - removal

Drainage: flooding, debris/obstructions and other concerns re: creeks and storm drains

Fallen or downed trees, overgrown vegetation

FEMA flood plain certificate (insurance)

Garbage, green waste and recycling service

Graffiti on public property

Hazardous materials in the roadways or in the creeks

Illegal dumping: trash piles on street or sidewalk

Manhole or storm drain covers missing/damaged

Neighborhood Clean-Up service (bulky waste collection)

Neighborhood traffic safety concerns

Permits: parade, block party, dumpster/storage PODS, construction in the street

Potholes/sinkholes

Public landscape &amp; median maintenance (e.g. broken sprinkler lines, dead vegetation)

Sidewalks and ADA – Public Property

Street Maintenance: potholes, sinkholes, street signs, striping, hazards in roadway

Street lights broken/burned out

Traffic signal and pedestrian crosswalk malfunction

**CITRUS HEIGHTS COMMUNITY CENTER, SENIOR CENTER, AND SYLVAN COMMUNITY CENTER**

 916-727-5400 | [CommunityCenter@CitrusHeights.net](mailto:CommunityCenter@CitrusHeights.net)

Event Space Rental Inquiries Senior Center Inquiries

**HOUSING & HUMAN SERVICES | MAIN HOUSING LINE: 916-727-4740**

ISSUE	PHONE
<a href="#">Fair housing line</a>	916-727-4931
Critical repair grant program	Jim Griffin: 916-455-1880 x 3
Renter's helpline (administered by Sacramento Self-Help Housing)	916-389-7877
Sacramento Housing & Redevelopment Agency (affordable housing)	916-440-1390
Sacramento County Department of Human Assistance (CalFresh, CalWORKS & other assistance)	916-874-3100
<a href="#">Sacramento Steps Forward</a> (Continuum of Care Homeless Services & Resources)	916-577-9770
First time home buyer	916-727-4830
Housing repair loan program	916-727-4830

**ADDITIONAL RESOURCES**

ISSUE	UTILITY/SERVICE/BUSINESS	PHONE	EMAIL/WEBSITE
Fire hydrant open, broken water lines	California American Water District	888-237-1333	—
	Sacramento Suburban Water District	916-972-7171	<a href="mailto:feedback@sswd.org">feedback@sswd.org</a>
	Citrus Heights Water District	916-725-6873	<a href="mailto:custserv@chwd.org">custserv@chwd.org</a>
Mobilehome (general questions/permits/inspections)	HCD (Calif Housing/Community Dev)	800-952-8356	<a href="http://hcd.ca.gov/manufactured-mobile-home/mobile-home-parks/index.shtml">hcd.ca.gov/manufactured-mobile-home/mobile-home-parks/index.shtml</a>
Gas leak	PG&E	911 or 800-743-5000	Please call
Uncollected trash/recycle - residential	Republic Services	916-638-9000	<a href="mailto:servicerequestgsd@citrusheights.net">servicerequestgsd@citrusheights.net</a>
County property complaints	Sac County Code Enforcement	916-874-6444	<a href="mailto:saccode@sacounty.net">saccode@sacounty.net</a>
Concerns outside city boundaries - unincorporated Sac County	Sac County Operator	916-875-4311 or 311	<a href="mailto:311case@sacounty.net">311case@sacounty.net</a>
Sewer line broken (sanitary sewer)	Sacramento Area Sewer District	916-875-6730 24 hours	Please call
Asbestos	Sac Metro Air Quality Mngmt District	916-874-4800	<a href="http://airquality.org">airquality.org</a>
Arson investigation	Sac Metro Fire	916-566-4000	<a href="http://metrofire.ca.gov">metrofire.ca.gov</a>
Homeless and housing crisis situations (renter/landlord/discrimination issues)	Sacramento Self Help Housing	916-341-0593	<a href="http://sacselfhelp.org">sacselfhelp.org</a>
Power lines down	SMUD	911 or 916-452-3211	Please call
Tree limbs in electric wires	SMUD	916-452-3211	<a href="mailto:customerservices@smud.org">customerservices@smud.org</a>
Damaged mail boxes	US Post Office	800-275-8777	<a href="http://usps.com">usps.com</a>
Mosquitos in stagnant water/abandoned pools	Sacramento-Yolo Mosquito Vector Control	800-429-1022	<a href="http://fightthebite.net">fightthebite.net</a>
Public transit & bus passes	Sacramento Regional Transit (SacRT)	916-321-Buss (2877)	<a href="http://sacrt.com">sacrt.com</a>
Concerns, activities, rental information within local parks	Sunrise Recreation & Park District	916-725-1585	<a href="http://sunriseparks.com">sunriseparks.com</a>
Non-emergency - Sheriff	Sacramento Sheriff's Department	916-874-5115	—
Non-emergency - CHP	California Highway Patrol (CHP)	916-861-1300	—

**NOTE:**

Sac County Health Department hotline: 916-875-2400 (Covid-19 related calls)