

CITY OF CITRUS HEIGHTS

REACH OUT

Residents' Empowerment Association of Citrus Heights

VOLUME 2 ISSUE 11

NOVEMBER 2013



A Monthly Publication to Keep Area Residents Informed of City Projects and Events



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UPCOMING EVENTS



Monday, November 4..... 6:30 pm.....	REACH Monthly Meeting
Monday, November 4..... 7:00 pm.....	History & Arts Commission Meeting
Monday, November 11.....	HOLIDAY – City Hall CLOSED Veteran’s Day
Wednesday, November 13 7:00 pm.....	Planning Commission Meeting
Thursday, November 14..... 7:00 pm.....	City Council Meeting
Tuesday, November 19 3:00 pm.....	Citrus Heights Oversight Board Meeting
Wednesday, November 20 9:30 am.....	FREE Fair Housing Training
Wednesday, November 27 7:00 pm.....	Planning Commission Meeting
Thursday, November 28.....	HOLIDAY – City Hall CLOSED Thanksgiving Day
Friday, November 29	City Hall CLOSED - City HOLIDAY

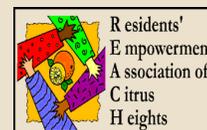
These dates are subject to change: For up-to-date information about events please refer to the City website at: www.citrusheights.net.

City Hall Phone Directory

Police

City Hall Offices	725-2448	General Business	727-5500
Community Center	727-5400	Non-Emergency Dispatch	727-5500
Building Division	727-4760	Watch Commander	727-5522
Business Licenses	727-4907	Crimes tip-line	727-5524
Garbage/Recycling	725-9060	Narcotics tip-line	727-5523
General Services	727-4770	Traffic hotline	727-5525
Job Line	727-4900	Code Enforcement	725-2845
TDD	725-6185	Emergency from Cell Phone	726-3015
Animal Control	725-PETS	Emergency Services	dial 9-1-1
Planning Division	727-4740		
Pothole Reporting	727-4770		

R.E.A.C.H represents the interests of the community and its citizens and encourages participation in neighborhoods to improve the quality of life in our city. **R.E.A.C.H** meets the 1st Monday of each month at 6:00 p.m. in the Trellis Hall (6237 Fountain Square Drive). Visit www.citrusheights.net or call (916)725-2448 to find out more about the neighborhood group that serves in your area.





From the Desk of the Chief

This time of year we all start gearing up for the holidays; the pace quickens and the ‘to-do’ list lengthens - our already busy lives get even busier. It is easy, during these next hectic couple of months, to become distracted - thus vulnerable - to ‘would-be’ thieves. Amidst all the hustle and bustle, it is important to remain careful and vigilant around the issue of safety – both personally, and with regard to our property and homes. Your police department’s priority is, and always has been, safeguarding the exceptional quality of life we are fortunate to enjoy in our city. That is why, in light of heightened activity in our community during the holiday season, prevention efforts become more strategically focused. While the protection and safety of our residents, business owners, and those coming in and out of our city is always our main focus, that priority is magnified at the holidays due to the intensity of the season. Additional resources are allocated, and security in and around more heavily trafficked areas (especially the malls) is increased. We greatly value and rely upon the collaborative relationship we share with our citizens, knowing we cannot be everywhere you are our eyes and ears. Compared to this time last year, we have realized a reduction in crime across the board. Larceny is down 12%, burglary 20%, robbery has seen a 30% reduction, and vehicle theft is down a full 32%. I can proudly say that success in these areas is due in large part to the active partnership we share with an engaged, involved community. Know we will be out alongside you as you go about your holiday errands and, as always (to coin Homeland Security’s campaign slogan): “If you see something, say something.” Please call the Citrus Heights Police Department at (916) 727-5500 if you feel something is amiss - chances are, your intuition is probably correct and we count on it.



Holiday Shopping Safety Tips

Property crimes are crimes of opportunity. During the holidays, it is easy to forget to practice good crime prevention techniques. Lower your risk of becoming a victim of theft this holiday season:



Lock and secure all windows and doors when leaving your vehicle

Do not leave items of value in plain sight in your vehicle such as wrapped gifts, GPS, laptops, cell phones, tools, purses, briefcases, keys, cameras, etc.

Shop during daylight hours if possible; if not, park in well-lit areas and go with a friend

Do not leave documents containing personal identification in your vehicle such as title to your vehicle, bank statements, mail, social security cards, pay stubs, etc.

If possible, do not carry a purse; if you must, be extra careful - they are a prime target of criminals in crowded shopping areas. Consider carrying cash and credit cards in a pocket, not *in* your purse

Avoid carrying large amounts of cash

Even though you are rushed and attending to a multitude of details, stay alert to your surroundings

Do not overload yourself with packages – maintain clear visibility and freedom of motion

Keep a record of credit card numbers at home, in a safe place. Notify credit card issuers immediately if your credit card is lost, stolen or misused

Park as closely as possible to the store you will be exiting last; make a mental note of the exact location of your vehicle to avoid having to wander around the parking lot searching for your car

Beware of strangers approaching you for any reason. At this time of year, con-artists try various methods of distracting you with the intention of taking your money or belongings

Have your keys out, in hand, ready to unlock the driver’s side door

Make it a habit to *immediately* lock your doors upon entering your car

When approaching your vehicle, look to see if anyone is sitting in a car close-by. Check to make sure no one is under your car or crouching alongside it

Antelope Crossing Spooktacular

On Saturday, October 19th, the Antelope Crossing Business Association hosted the 5th Annual Antelope Crossing Spooktacular. This year's event almost doubled the number of non-profit, community, craft and merchandise vendors. There were activities on both the north and south side of the retail and commercial area with activities including a costume contest, live entertainment, face painting, health fair, fun zone and more. The weather was beautiful, the costume contest went from 30 participants last year - to over 90 for 2013. The event continues to improve each year, increasing exposure for the businesses in the two centers known as Antelope Crossing. Jon Lopez, of RealMagic kept the crowd entertained by getting participants to do the Hokey Pokey and even the Chicken Dance. The Citrus Heights K9 unit, Extreme Martial Arts and Academy Music Partners shared their talents on the entertainment stage.



2nd Annual Howl-O-Ween Pet Fair & Costume Contest



On Saturday, October 26th, the Citrus Heights Community Marching Band hosted the 2nd Annual Howl-O-Ween at Rusch Park. There were 33 dogs entered in the costume contest, which were judged on the most original, scariest and funniest. Judges were County Supervisor Roberta MacGlashan, Mayor Steve Miller and SRPD Superintendent Dave Mitchell. This year's event featured non-profit, community, craft and merchandise vendors. Citrus Heights Community Marching Band performed, along with "Bad Dog Live", Dennis Keating DJ'd and there was a Citrus Heights Police K9 demonstration. There were many activities including the canine costume contest, live entertainment, pumpkin decorating, microchipping, and balloons by Sacramento Klown Alley clowns. CHCMB also honored Ellie, the Blind Pug with an award for saving her family from a fire. She had smelled the smoke before the smoke detector went off and woke her loved ones. All proceeds went to the Hearts for Parks Foundation c/o Citrus Heights Community Marching Band.



Citrus Heights Police Activities League (CHPAL) Banquet



On May 16, 2014, the Citrus Heights Police Activities League (CHPAL) will host its first annual banquet to raise funds for the charitable program now serving over 500 local children. The event will take place from 5:30 – 10:00 p.m. at the Citrus Heights Community Center and tickets are \$50 each (or \$500 for a table of ten). The fun-packed evening will feature door prizes, live and silent auctions, dinner, no-host bar, and entertainment.

Much is being planned for this very special event but the finale promises to be nothing short of spectacular: *the raffling off of three of Citrus Heights Police Department's original Harley Davidson Road King Motorcycles!* Purchase your tickets before they sell out! Banquet tickets can be purchased by cash, check, or credit card in person at the Citrus Heights Police Department (6315 Fountain Square Drive). Tickets can also be purchased by phone with a credit card by calling (916) 727-4820.

Enter for your chance to win one of three original Citrus Heights Police Department Harleys beginning December 16th 2013! Buy your tickets early and in addition to the grand prize drawing you will automatically be entered for a chance to win three early bird prizes: I-PAD Mini, flat screen TV, and a \$500 Citrus Heights shopping spree! Raffle tickets will be available for purchase beginning December 16th, 2013 for \$50 each.

Proceeds from the raffle and banquet will benefit the Citrus Heights Police Activities League Program, a 501(c)(3) non-profit charitable youth organization established in 2010 to encourage positive interaction between police personnel and the youth in our community. For more information about the CHPAL program, visit www.citrusheightspal.com.

For more information about the CHPAL Raffle and Banquet, visit www.citrusheightspalraffle.com or email info@citrusheightspal.com.



Citrus Heights Community Marching Band Awarded

The Citrus Heights Community Marching Band has been nominated as a Hero of Human Services by Sacramento County Supervisor Roberta MacGlashan for its service to the citizens of Sacramento County. The CHCMB has a vast variety of members; ages 8-80, and many complete families whose homes have been enlightened by having a regular, productive family activity; where all members can perform together to represent the finest of musical talent and community service in Citrus Heights and Sacramento County.

The Board of Supervisors of the County of Sacramento, extends its sincere appreciation to the Citrus Heights Community Marching Band for going above and beyond to assist the amateur musicians of Sacramento County and offers its heartfelt congratulations for improving the quality of life we all enjoy in Sacramento County.

(Images 1: CHCMB Founder Kathy Cook, Image 2: CHCMB Leadership Team with County Supervisor Roberta MacGlashan)



5th Annual Holiday Referral Program



The City of Citrus Heights and the Citrus Heights Police Department in partnership with Citrus Heights Service Clubs, Businesses, Community Members, and Schools proudly present the



5th ANNUAL

HOLIDAY REFERRAL PROGRAM



This program is designed to help families in need residing in the City of Citrus Heights

We are looking for participants to adopt families, refer families, and/or donate gift/food items

For questions regarding this program, please email holidayreferral@citrusheights.net. Information will be posted on the Police Department website (www.citrusheightspd.net)

as it becomes available



Food Basket Items

Holiday Dinner Items (Families with 4-6 people):

- ◆ Turkey or Ham
- ◆ Cranberry Sauce
- ◆ Vegetable (green beans, corn, etc...)
- ◆ Yams
- ◆ Stuffing
- ◆ Potatoes (instant or bag)
- ◆ Gravy
- ◆ Dinner Rolls
- ◆ Dessert
- ◆ Hot Chocolate

Other items: Non-perishable items, soup, pasta, pasta sauce, rice, pb & j, cereal & fruit snacks

Adopt a Category

New Items ONLY (Goal-increments of 25-100 each):

- ◆ Food box items
- ◆ School supplies and backpacks
- ◆ Bike Helmets
- ◆ Infant Items (diapers, formula, clothes, wipes, toys)
- ◆ Jackets
- ◆ Toiletries (TP, paper towels, shampoo/conditioner, deodorant, razors, soap, lotion. Brushes, etc...)
- ◆ Drink items (juice boxes, juice, tea, etc...)
- ◆ Gift cards (gasoline, grocery, retail, etc...)
- ◆ Socks and undergarments
- ◆ Stocking stuffers and stockings

Please call or email us to let us know if you are adopting a category so we can track our progress.

Creek Corridor Trail Project Update



The Background Analysis Summary Report for the City’s Creek and SMUD Utility Corridors is now available on www.chcreektrails.net. This effort examined feasibility of trail construction for over 80 discreet segments that comprise Cripple, Arcade, and Brooktree Creeks and the SMUD corridor that connects Citrus Heights and Orangevale.

Each segment has gone through a preliminary analysis of feasibility and has been given a relative ranking that indicates its priority for further study. Each of these segments has its own characteristics that will affect the feasibility of trail construction. Each segment was scored based on ownership, natural resources, corridor width, and topography. The Background Analysis Summary Report provides details about each creek segment - by examining ownership, natural resources, corridor width, and topography for each segment we are developing an understanding about which segments have the best potential for accommodating a trail.

This is primarily a relative analysis of where it may be physically possible to build trails. The relative scoring of each segment is discussed in the Background Analysis Summary Report available here:

[Creek Corridor Trail Project Documents](#)

The Background Analysis Summary Report does not represent any final decision about where trails will eventually be built. It is a tool that we are using to help focus additional analysis and examination. Additional outreach, evaluation, and consideration will be ongoing through February 2014.

The project team will be presenting updated project information to all Neighborhood Associations from August through November. In addition, a second community workshop is scheduled for January 2014.

It is important for the project team to hear from the community so that we can understand their concerns and so we have a project that is responsive to community concerns. If you have questions, comments, or concerns please contact Casey Kempenaar at ckempenaar@citrusheights.net or 727-4740.



AUBURN BLVD. COMPLETE SREETS REVITALIZATION PROJECT

Auburn Boulevard Segment III Project Gets Started

Segment III of the Auburn Boulevard Project, street improvements from Sycamore Drive to Sylvan Corners, has started. Construction will begin to be visible by late October starting with storm drain and water work. The Auburn Boulevard Complete Streets Revitalization Project from Rusch Park to Sylvan Corners is expected to be completed in Summer 2014. Segment III will continue the improvements that are now visible on Segment II, including new sidewalks with landscaped planters and medians, bike lanes, street lights and many new street trees. During construction, the City would like to remind residents to please obey the 25 MPH speed limit.



If you have any questions about the project please contact the ABC Team at ABCteam@citrusheights.net or visit the project webpage at www.ABCupdate.net.



Building and Safety Division Open House

California's new building codes will go into effect on January 1, 2014, and the City's Building and Safety Division is here to help you understand the changes.

Here's your chance to meet the Building and Safety Division Staff and learn more about the upcoming changes. Each attendee will receive a raffle ticket upon entry. Raffle drawings will take place every 15 minutes with a grand prize drawing at 6:45 p.m. to win a credit of \$71.25 towards your next permit in the City of Citrus Heights.

Building and Safety Division Open House

Tuesday November 19, 2013

5:00 p.m. to 7:00 p.m.

City Hall, 6237 Fountain Square Drive

Refreshments and snacks will be served.

If you have questions, please contact the City's Building and Safety Division at (916) 727-4760.



Project Lifesaver - Memory Screening Day

Tuesday, November 19th, 2013 is National Memory Screening Day.

On National Memory Screening Day, organizations across the country provide free, confidential memory screenings to individuals concerned about memory problems, and education about Alzheimer's disease and successful aging. A memory screening is not a diagnosis, but is an important first step toward detection and treatment. Venues can include senior centers, residential facilities, libraries, doctors' offices, and more.



The following is a list of participating screening dates & sites within Citrus Heights, CA:

November 6, 2013, 10:00am-2:00pm - <http://www.riteaid.com>

Rite Aid - 6661 Auburn Blvd. Citrus Heights, California 95621 – 916-726-1415-

Rite Aid - 7900 Arcadia Drive Citrus Heights, California 95610 – 916-723-3379

Rite Aid - 5409 Sunrise Blvd. Citrus Heights, California 95610 – 916-961-2064

November 19, 2013, 10:00am-2:00pm

Kmart Pharmacy's - 8501 Auburn Blvd. Citrus Heights, California 95610 – 916-723-6593

Health and Wellness in-store event

If your business is interested in hosting a memory screening station you can do so by signing up at www.nationalmemoryscreening.org.

The Citrus Heights Police Department offers Project Lifesaver for the most vulnerable in our community. Project Lifesaver is a radio frequency tracking system for those diagnosed with a cognitive disorder, i.e. Alzheimer's, Dementia, Autism, etc., and have a tendency to wander. For more information and applications please visit www.citrusheightspd.net.



Free Fair Housing Training



The City of Citrus Heights is offering free training on fair housing for property owners and property management companies. This training includes instruction for even to those with one single family home investment property. Being knowledgeable on the law can help property owners avoid costly litigation and loss of revenue. This training is presented by the Rental Housing Association, a non-profit organization serving rental owners and managers in the Sacramento Valley region. If you own or manage rental property within the City of Citrus Heights, you are invited to participate.

The upcoming class will be taught by a landlord/tenant attorney and an experienced property manager, with time for open Q&A. Class space is limited to just 30 per session, so act quickly. To register just email or phone: registration@rha.org (916) 920-1120 - www.RHA.org

UNDERSTANDING REASONABLE ACCOMMODATIONS

Wednesday, November 20, 2013
9:30 – 11:00 a.m.
City Hall Complex, Trellis Hall
6237 Fountain Square Drive, Citrus Heights



What is Fair Housing?

Fair housing is a term that encompasses federal and state laws designed to ensure equal opportunity for all Americans purchasing or renting a home. The law protects tenants from illegal discrimination and harassment in housing based on the following protected classes:

- | | |
|-----------------|-------------------------|
| Race | Age |
| Color | Marital Status |
| Religion | Sexual Orientation |
| Gender | Ancestry |
| National Origin | Source of Income |
| Familial Status | Gender Identity |
| Disability | Personal Characteristic |

Christmas Tree Lighting

We are gearing up for our 17th Annual Christmas Tree Lighting on December 5, 2013. The event will begin at 6:30 p.m. with the ceremony in the City Hall parking lot. Following the ceremony, we will move the festivities to the Community Center with hot cocoa, cookies, and pictures with Santa, music and planned activities for kids such as cookie decorating.



Residential Waste Management & Recycling

Republic Services hosts “How Do You Recycle at Your School?” – Poster Contest!

The City has some amazing young artists within our SJUSD K-8 school system! Republic Services and the City of Citrus Heights asked the students of all our local SJUSD K-8 schools to answer the question, “How do you recycle at your school?” by drawing a poster in response. Seven (7) schools participated and 367 entries were submitted! A panel of judges from the City Council and the History and Arts Commission selected 12 winners whose entries will be featured in Republic Services 2014 Customer Service Calendar! The twelve poster contest winners will also be recognized at the November 14th City Council meeting.



Residential Waste Management & Recycling

Got Green Waste??

We understand that in the fall, residents can accumulate more green waste during leaf drop season. During the months of November, December, and January, residential customers can place up to six 30-gallon trash bags full of leaves (each bag not to exceed 35 pounds) out next to their green waste cart for collection. The first two (2) bags are FREE and each extra bag is \$2.25/bag (limit 6 bags total). Contact Republic Services at (916) 725-9060 at least 24 hours in advance to alert them if you need to set out more than the two (2) free extra bags.

Residents are also allowed one additional Green Waste of Mixed Recycling container at no extra charge. Call Republic Services to request your extra can today.



OK FOR GREEN WASTE CART

- Brush
- Cactus
- Flower cuttings
- Flowers
- Garden trimmings
- Grass & Weeds
- Hay
- House plants
- Lawn clippings & Leaves
- Prunings & Shrubbery
- Straw & Wood Chips
- Tree branches (less than 6 inches in diameter and 3 feet in length)
- Tree twigs

NOT FOR GREEN WASTE CART

- Palm fronds
- Pet waste
- Plastic lawn bags
- Rocks
- Sod
- Tree stumps or logs
- Tree trunks
- Plastic bags
- Concrete
- Dirt
- Fruit

Sharps Containers Available at Republic Services' Transfer Station

Used household hypodermic sharps must be disposed of properly by placing them in approved sharps containers. This is required by law for the safety of those who must handle these materials after disposal. Are you in need of sharps containers?

Sharps containers are available at the Republic Services Transfer Station located at 8642 Elder Creek Road, Sacramento, CA 95828. While there, check out their great new informational sharps display! For more information, contact Republic Services (formerly Allied Waste) at (916) 725-9060.

Appointment-Based Door-to-Door Sharps Collection - Used household hypodermic sharps, stored inside an approved sharps container, can be picked up at your doorstep by simply scheduling an appointment with Republic Services. Call (916) 725-9060 or (916) 638-9000 to schedule an appointment.





Citrus Heights Community Center

As of October 14, 2013, the center is at 3,289 events booked. We held our first monthly Volunteers Breakfast to show our appreciation for their time and assistance. A total of eight volunteers were able to attend, and everyone had a good time. Next month we will have a guest speaker.

The Community Center is seeking qualified volunteers to work at the front counter; answering phones; data entry; providing tours to potential clients; light cleaning; and/or event set-up. For more information on volunteer opportunities, please call (916) 727-5400 or send an email to msaario@citrusheights.net. The Community Center's volunteers work in the facility during normal business hours, Monday through Friday.

Staff released an RFP to develop a new expanded preferred caterers list. Staff anticipates having an updated, approved list of vendors by January 2014. Staff will present the new list to City Council in December.

There are several options of available spaces at affordable prices for your next gathering – whatever it may be. Come see us today. For more information or availability of the facility, please call (916) 727-5400 or send an email to dcarpenter@citrusheights.net.



Sylvan Community Center

The Center is busy and fully booked. November will mark the first year of operation. During a study session at the December 12, City Council meeting, staff will present a review of the facility, its overall uses, as well as general expenses and revenues for the first year.

The Sylvan Community Center facility is furnished with tables and chairs and includes a full kitchen and bathroom facilities. Parking is also available on site. The maximum building capacity for a meeting or general assembly is 65 people or 50 people for a dinner or banquet. The Sylvan Community Center is an alcohol and smoke free venue. To check for availability and pricing, call (916) 727-5400 or email sylvancommunitycenter@citrusheights.net.



Road Construction Projects

Project	Status
SRCC Creek Cleaning	SRCC Crews cleared 18,000 lf of Cripple Creek in Area 6 and 7 and they provided assistance with set up and clean up at Sunday Funday.
Sunrise Blvd Complete Streets Improvements - Phase 3 (Antelope Road to north City Limits - west side only)	The right-of-way acquisition team has begun the appraisal process and expects to make offers in November/December 2013 for right-of-way and easements from 11 different parcels. The design team is preparing an updated design incorporating a number of revisions resulting from input received at several stakeholder meetings in late spring and summer. The updated design will be circulated for review in November.
Area 5 Traffic Safety, Accessibility and Walkability Phase 1A Project	C&C Construction (C&C) began work on July 15th and is substantially complete with all work. C&C is working on minor punch list corrections and expects to wrap up all work in October.
Sunrise/Sungarden Intersection Safety Improvement Project	A design contract amendment was approved by the City Council on October 10th, providing for several changes in the project scope. The design team is now waiting for Caltrans to complete its review and approval of the various State and Federal environmental documents, after which the design team will finalize the full plan and specification package and submit a request for authorization (RFA) to construct to Caltrans (expected November 2013). Staff anticipates approval of the RFA in December and will advertise for bids in February 2014. Construction, which should begin by June 2014, should take approximately five months.
Bicycle Transportation Act Grant - 2013 Signs & Striping of Bike Lanes	Pre-job was held on October 1st, and the project will be completed by December 1st.
2013 Residential Street Resurfacing Program	Central Valley Engineering and Asphalt (CVE) began work September 3rd. The project is approximately 65% complete and CVE expects to wrap up construction in mid-November.
Linden Avenue Drainage Improvements Project—Area 6 & 7 Master Plan Implementation	The contractor has completed the storm drain installation across Auburn Blvd. Work will now progress down Linden Avenue.
Glenn Ave and Patton Ave Drainage Improvements Project—Area 6 & 7 Master Plan Implementation	Construction on Glenn Avenue is complete. The contractor is making good progress on Loleta and Patton Avenue drainage improvements.
2013 Arterial Street Resurfacing Program	Teichert Construction began work on September 4th. All concrete and localized pavement repairs have been completed on Birdcage and Greenback. Teichert expects to be finished in mid-November.
Watson Way Drainage Improvements Project	Construction is complete and the contractor is finishing up the punch list.
Safe Routes To School: Antelope Road Sidewalk Infill Project	The Project will construct infill sidewalk at several locations along the north side of Antelope Road resulting in a continuous sidewalk between I-80 and Auburn Boulevard. The City Council awarded a design contract to Bennett Engineering Services on September 12th and a project kick-off meeting was held on September 19th. The design team is currently working on 30% design and the required environmental documents for submittal to Caltrans in early spring 2014.
Stock Ranch Nature Preserve	Native garden planting should be completed by October 25th. Remaining items for the project are the signage installations, benches and tables and wetlands overlook cat tails. These items will be delivered by the end of October; installation is expected to take a week. The entire project will be finished by November.



COME JOIN YOUR NEIGHBORS!



Your Local Neighborhoods Help Make Citrus Heights a Great Place to Live!

Get involved and make a positive impact in your neighborhood!

Congratulations! As a resident of Citrus Heights, you are a member of a Neighborhood Association! You are invited to join your neighbors at their regular meetings, to volunteer in local events and make a difference in your community! The Neighborhoods are here to help you. Best of all, you don't have to pay dues or own your home in order to belong.

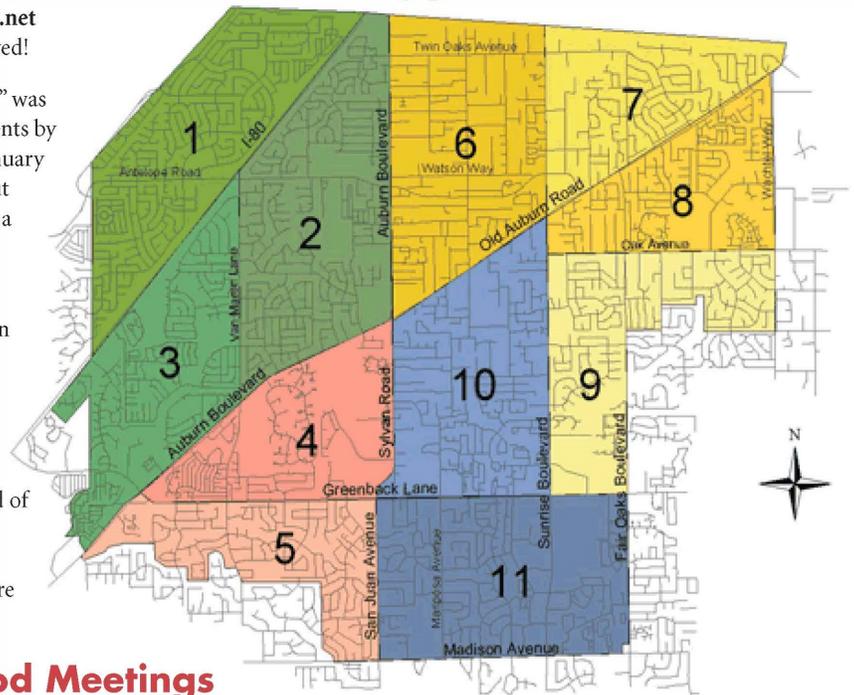
Anyone who lives, rents, or owns property or a business in Citrus Heights can get involved! Citrus Heights is divided into 11 Neighborhoods, and each Neighborhood is represented by a Neighborhood Association (Areas 7 & 8 are combined). Visit the City's website www.citrusheights.net and find out more information about how to get involved!

Did you know that the creation of the "Neighborhoods" was voted by the public as one of the Top 10 Accomplishments by the City of Citrus Heights since its incorporation in January 1997? You owe it to yourself and your family to find out why so many think the Neighborhood Associations are a wonderful benefit for residents of Citrus Heights!

The area groups usually meet once a month to solve neighborhood issues such as traffic or crime, to work on various projects, to host City information sessions, to network, have fun and much more.

All of the Neighborhoods are part of REACH (Residents' Empowerment Association of Citrus Heights). REACH is a coalition that consists of a Board of Directors composed of a representative from each neighborhood. REACH meets the 1st Monday of each month at 6:30 p.m. in Trellis Hall (6237 Fountain Square Drive - behind the General Services Building).

Check the map for the Neighborhood Group covering your area:



Citrus Heights Neighborhood Meetings

You're invited to attend a meeting in your neighborhood! All meetings start at 7:00 p.m.

Area #1 - Northwest	Sierra Meadows Mobile Estates (7600 Daly Ave.)	3 rd Tuesday
Area #2 - Rusch Park	Ascension Lutheran Church (7607 Garden Gate)	3 rd Thursday
Area #3 - CHANT	Trellis Hall (6237 Fountain Square Dr.)	2 nd Tuesday
Area #4 - Arcade Creek	Trellis Hall (6237 Fountain Square Dr.)	1 st Tuesday
Area #5 - Park Oaks	Advent Lutheran Church (5901 San Juan Ave.)	3 rd Thursday
Area #6 - Sunrise Ranch	Twin Oaks Ave Baptist Church (7690 Twin Oaks)	4 th Tuesday
Areas #7/8 - CHASE	Big Oak Mobile Home Park (8300 Old Auburn Rd.)	3 rd Tuesday
Area #9 - Sunrise Oaks	Sun Oak Baptist Church (7227 Canelo Hills)	1 st Wednesday
Area #10 - Sylvan Old Auburn	Sylvan Community Center (7521 Community Rd.)	4 th Monday
Area #11 - Birdcage Heights	Skycrest School (5641 Mariposa Ave.)	3 rd Wednesday



Citrus Heights Holiday Referral Program Program Participation Information



Dear Community Member,

Thank for your interest in participating in the 5th Annual Citrus Heights Holiday Referral Program. The City of Citrus Heights and the Citrus Heights Police Department have partnered with various service clubs, schools, and community members to provide assistance to Citrus Heights families in need. This holiday program relies on people like you in the community to make this holiday season and every holiday season a special one for those who need assistance.

This program typically consists of four phases: 1) Application, 2) Interviewing and Selection, 3) Adoption, 4) Pickup and Delivery (see below for more information on each of the phases).

Phase 1: Application process

This is the phase where we will be accepting referral applications for this program. Referrals can be made by schools, businesses, community members, or a family can refer themselves. Below are some guidelines regarding the application process.

1. Applications will be accepted during the release timeframe (November 4 – November 22).
2. All persons referring a family must have direct, personal knowledge of the family they are referring.
3. Incomplete or non-descriptive applications will not be reviewed.
4. Reasons for referring the family must be more than “low-income” or that they are enrolled in the food program at school.
5. All applicants will be interviewed prior to selection into the program.
6. If we assisted the family last year, there should be extenuating circumstances for them to be accepted again.
7. Each family should have at least one (1) child under the age of 13.

Phase 2: Interview and Selection (Choosing Prospective Families)

After the applications are received, Police Department employees will be interviewing all applicants to better assess the needs of families and obtain a “wish list” for the adopting families. This wish list will contain the family’s needs and wants for the holiday season.

1. Once each family is interviewed and selected, they will be assigned to the people who are interested in adopting them.
2. Our goal is to select families that have the higher level of actual needs.

Phase 3: Adoption

This phase of the program refers to the families who will be adopting families for the holiday season. Below is a list of the guidelines and expectations for the adopting families.

1. This program relies on people willing to adopt these families for the holiday season.
2. Adoption includes purchasing items for the family and/or selecting from the items we have collected from the community.
3. Families should expect to give a minimum of three (3) gifts per child and a maximum of six (6) gifts per child.



Citrus Heights Holiday Referral Program Program Participation Information



4. Families should expect to give a minimum of one (1) gift per adult and a maximum of three (3) gifts per adult. These items can be specific to the adult or they can be household items that can be used by the entire family (i.e., toaster, coffee maker, microwave, bath towels, etc.)
5. Anyone over the age of 16 should be considered an adult under the guidelines of this program.
6. We receive many donated items from the community including toys and clothing. Adopting families can select from these new gifts for their families at no cost. In general, you may not have to purchase any toys.
7. Along with the gifts that the adopting family is giving, our goal is to provide the family with a food basket, toiletry basket, and a backpack of school supplies for each child.
8. The adopting family is responsible for wrapping their gifts. However, if you need assistance we can have a volunteer assist.

Phase 4: Holiday Pickup / Delivery Organization

The last phase of the program is the holiday pickup and delivery. Each adopted family will be able to pick up their gifts or have them delivered. Delivery will be assessed and based on needs of the family. Any adopting family is welcome to participate in the pickup and delivery.

1. Due to the large amount of applications that are expected, we will be having two (2) pre-assigned pickup times.
2. For families who cannot make the pickup times, we may deliver. The delivery will consist of Police and City employees, as well as any adopting families that want to meet the families they adopted.
3. The families we deliver to will be selected by Police staff and based on need.

Donated items

1. All donated items **must be brand new**. Please remember this is a holiday "gift" program designed to help these families. We will not accept used items or expired food.
2. The Police Department will be accepting donations from the community that every adopting family will have access to.
3. We will not be wrapping the items this year (to allow easier access to pick items).
4. Receipts will be given to people donating items (if needed)

PLEASE NOTE: We have created this document and established these guidelines based on previous year's programs. If you have any questions, comments, suggestions or concerns please free to contact us at holidayreferral@citrusheights.net



Are you Storm Ready?

www.chstormwater.org

General Services
(916) 727-4770
24 HOURS

City Drainage Maintenance and Operations



The General Services Department is in charge of the maintenance and operations of the drainage system in the City. The department contracts with Coastline Water Resources for maintenance and operations of the system, and with the Sacramento Regional Conservation Corps for the vegetation management along creeks, ditches and channels.

Sacramento Area Recent Flooding History

Sacramento's risk of flooding is the greatest of any major metropolitan area in the country. Historically, the Sacramento region has experienced flooding due to heavy rains and from the many rivers and creeks. The three rivers that run through our area are the Cosumnes, Sacramento, and American Rivers. In 1995, heavy rains hit the Sacramento region causing widespread localized flooding, in particular in the Arcade (w/Cripple Creek tributary), Florin, Union House, and Dry Creeks. Two years later, a series of tropical storms hit northern California, causing the Cosumnes River to break through its levees in 24 places. Heavy rains in early 2006 caused many local drainage concerns and filled the Sacramento River. In December 2012, three storms in less than one week dropped approximately 4.74 inches of rain on the Sacramento region.

City of Citrus Heights Floodplain Maps

Based on a geographical information system (GIS) analysis, over 850 parcels with habitable structures in Citrus Heights are within a flood hazard zone. In 2012, the Federal Emergency Management Agency (FEMA) adopted new Flood Insurance Rate Maps (FIRMs) to better reflect the flood hazard based on GIS data. Visit www.FEMA.gov to view the FIRM for your property address. Lenders may require all property owners with parcels touching the flood hazard zone to carry flood insurance.

Through a GIS analysis, the City determined that in 80 percent of the parcels within a flood hazard zone area, the habitable structure is actually located outside of the flood hazard zone. In order to reduce the insurance premium amount for property owners, the City is in the process of completing the FEMA Letter of Map Amendments (LOMAs) and Elevation Certificates for habitable structures within the Base Flood Elevation Project. The project could potentially save Citrus Heights property owners \$1 million per year (based on an average savings of \$1600/year). Upon completion in late 2013, the final determinations will be mailed to property owners and tenants. In addition, they will be made available on www.chstormwater.org for the public to view and print.

Are You in a Flood Zone?

To determine if you live in a flood zone:

- Call the City of Citrus Heights General Services Department at (916)727-4770. Be sure to provide your parcel number, address, and contact information.
- Come to our public counter, located at 6237 Fountain Square Drive, Citrus Heights, CA 95621, weekdays between 8 a.m. and 4:45 p.m., to meet with engineering staff and review the Flood Insurance Rate Maps and other local flood hazard information.

Flood Insurance

Did you know it could take 30-days before flood insurance takes effect? Flooding is not covered by standard property/homeowner's insurance.

If your property is located within a flood hazard area, we encourage you to buy flood insurance to protect yourself from flood losses. Contact your insurance agent for flood insurance information. Property owners can insure buildings and contents, and renters can insure their possessions. An elevation certificate (showing how high your floor is above the flood hazard) may be required when you purchase flood insurance and may help reduce its costs.

Remember, you do not have to live in a floodplain to qualify for flood insurance. According to FEMA, 30 percent of flood claims are not located within a flood hazard zone.

Protecting Your Property

If you have experienced flooding problems, you may want to keep flood-fighting materials on hand, such as sandbags and plastic sheeting to protect your property and belongings. Often there are proactive steps taken before a flood that can help protect your property including knowing how to divert floodwater around your structures, and, in some cases, elevating your house above the flood hazard. Measures to protect a property from flood damage also include retrofitting, grading a yard, correcting local drainage problems, and such emergency measures as moving furniture and sandbagging.

Call or visit our office to set up an individual consultation for permanent property protection measures. We will schedule an engineering staff member to visit your property to assist with developing ideas on how to help protect your property from drainage problems and to offer advice on mitigation measures to protect your home or structure.

Preparing Ahead of Time

- Take steps now to help your family prepare for an emergency by:
- Knowing the safest route from your home or business to high, safe ground.
 - Putting insurance policies and lists of personal property in a safe place, such as a safe deposit box.
 - Preparing a family disaster supply kit complete with a flashlight, battery-operated radio, extra batteries, first aid kit and manual, emergency food and water, non-electric can opener, essential medications, cash and credit cards, sturdy shoes, warm clothing and blankets. Be sure to check expiration dates on all emergency supplies.
 - Rake leaves in the front yard, street, and around drain inlets and

SANDBAG DISTRIBUTION

The City provides sandbags as a convenience to its residents. If you frequently flood, you may want to stockpile a few bags in your backyard.

6315 Fountain Square Dr.
(North of Police Service Center)

Open during regular business hours upon request.

The following sites are only opened during a major storm event.

Westwood Park
810 Butternut Drive

McDonald Field Park
NW corner of Antelope Rd & Old Auburn Rd

C-Bar-C Park
8275 Oak Avenue



culverts. This will prevent blocked drain inlets and clogged drainage pipes that result in localized flooding.

What to Do During a Storm

Because flood water can rise quickly, be prepared to evacuate before the water level reaches your property. During a storm:

- Move to higher ground if you can do so safely—DO NOT attempt to walk, drive or swim through moving water or flooded areas.
- Stay out of disaster areas unless authorities give you permission to enter.
- Do not remove manhole covers or drain inlets.
- Before evacuating, if you can safely do so, turn off all utilities at the main power switch and close the main gas valve.
- If you are caught at home by rising water, move to the second floor or to the roof. Take your disaster supply kit with you.
- If you must travel, watch for floodwater, fallen debris, and power lines. Tune in to select radio stations to obtain storm preparedness tips! The Stormwater Utility will air public service announcements this winter season, alerting residents of winter storms and how to be prepared. Tune your radio to KFBK 1530, KSTE 650, Y92.5, and VI01.1. During a serious countywide flood emergency, there will be alerts on local radio and television stations.

Drainage System Maintenance

The Stormwater Utility fee provides funds for systematic maintenance of the City's storm drain system and allows for repair and construction projects that directly target local flooding problems. Typical sources of drainage problems are frequently caused by debris blocking water flow. Keeping gutters and drain inlets clear of leaves and debris is one of the easiest things homeowners can do to help prevent localized flooding.

Do you care about reducing pollution in the Sacramento and American Rivers and local creeks?

Remember— Water flows into our storm drains and out to our local creeks and rivers untreated. So only clean water should enter our storm drains.

Do not dump or throw anything into drainage ditches, streams or storm drains. Dumping into our drainage system is a municipal code violation. Debris can accumulate and restrict the flow of stormwater which increases the potential for localized flooding. To report flood problems or illegal dumping into the drainage system, please call (916) 727-4770 (24 HRS/day).

Stormwater Quality Partnership Program

The City of Citrus Heights actively participates with Sacramento County and other cities within the county to protect our waterways. The Stormwater Quality Partnership Program (SSQP) was implemented to protect our waterways by reducing pollution to our creeks and streams. Toxic substances (such as paint, car fluids, pesticides, and fertilizers) can flow into nearby storm drains and into local creeks and rivers untreated—affecting the health of aquatic life. Pollutants that flow into storm drains get discharged to the closest waterways.

Floodplains can provide valued wildlife habitat, opportunities for farming, and are a natural component of the Sacramento area. Understanding and protecting the natural functions of

floodplains helps reduce flood damage and protects our resources. Poorly planned development in floodplains have led to stream bank erosion, loss of valuable property, increased risk of flooding to downstream properties, and degradation of water quality.

We don't always see the major effects of stormwater pollution because it's often invisible and a cumulative problem. Every pollutant, no matter how small, combines with others to harm aquatic life and affects overall water quality. Many everyday activities contribute to stormwater pollution. Much of the water we and other Californians drink comes from the American and Sacramento Rivers. Contamination can increase human health risk and can endanger the food chain.

Water Quality Benefits

- Clean water in our rivers for drinking, wildlife, and recreation.
- Storm drainage facilities that are free of sediment and trash require less maintenance.
- Stream corridors are ribbons of green that provide a healthy habitat for wildlife and an attractive space in a neighborhood.

In Your Lawn and Garden – Improperly applied fertilizers and pesticides can wash off lawns and gardens and pollute creeks and rivers. Here's what you can do:

- Plant pest-resistant and well-adapted plant varieties, such as native plants.
- Know your pest problem – you can control pests with non-toxic alternatives.
- Cover dirt and mulch piles used during projects to prevent pollutants from blowing into the gutters.

Around Your Home – Home improvements and repairs can generate leftover chemicals and products. If these are disposed of improperly, they can harm the environment. Here's what you can do:

- Rinse latex paintbrushes in the sink, not in the gutter. If using oil-based paint, avoid using paint thinner for cleaning and use disposable brushes instead of reusable brushes that have to be rinsed off.
- Clean up outdoor spills with a broom, not a hose.
- Buy "non-toxic" cleaning products whenever possible.

Caring for Your Car – Washing your car in the driveway or allowing it to leak fluid sends harmful chemicals into the storm drain. Here's what you can do:

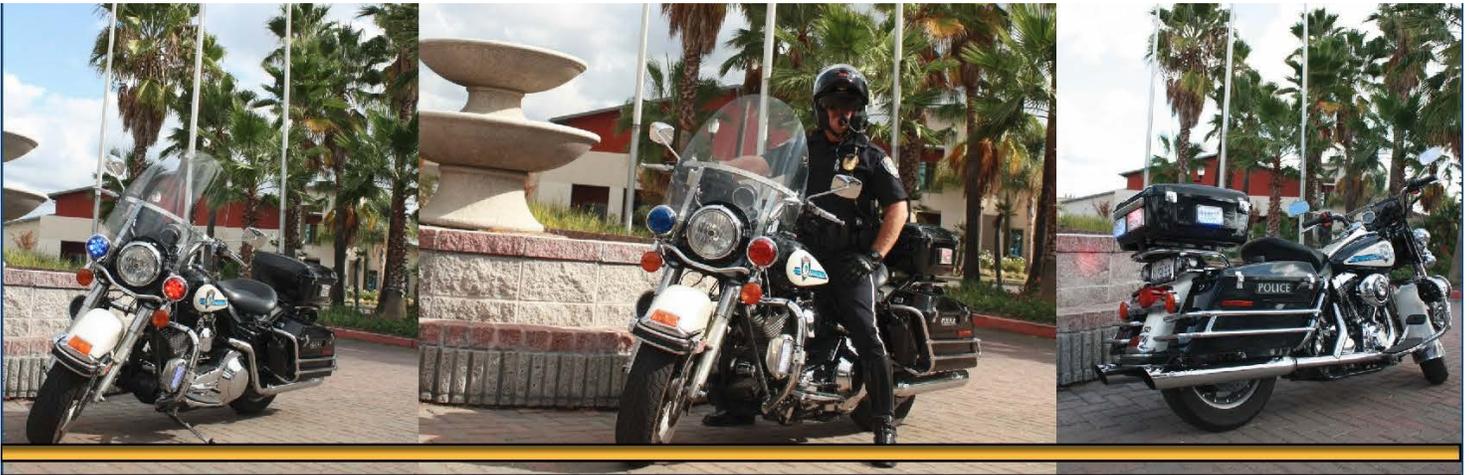
- Regularly check your vehicles for leaks and repair them.
- Take motor oil, antifreeze and other fluids to an automotive center or gas station with a recycling program or participate in a curbside motor oil pickup program.

Picking Up After Your Pets – Pet waste contains bacteria that can harm the environment and human health. Pet waste left on lawns, trails, and sidewalks washes into the storm drain system. This waste is untreated and flows directly into our local creeks and rivers. Here's what you can do:

- Dispose of pet waste in the trash, not in green waste or recycling containers
- Flush pet waste down the toilet.
- When walking your dog, carry a plastic bag and properly dispose of your pet waste.

For more information about the Citrus Heights Stormwater Program, visit www.chstormwater.org.





Citrus Heights Police Activities League First Annual Raffle and Banquet



Win an original CHPD Harley Road King!

Silent Auction • Live Auction • Door Prizes • Dinner • No Host Bar • Entertainment

Friday, May 16, 2014 5:30—10:00 p.m.

BANQUET TICKETS

Attend the banquet, see your ticket drawn live!
\$50 each

RAFFLE TICKETS

Enter the raffle as many times as you like!
\$50 each

Raffle coming soon

PURCHASE TICKETS BY:

1. Call the ticket hotline at (916) 727-4820
2. Visit the Police Department at
6315 Fountain Square Drive
3. Visit the Web site to learn of select community
events and view the bike in person

Tax ID # 80-0470129

www.citrusheightspalraffle.com